

ProProctor™ – General Instructions for Corporate Computers

- 1. Make sure you are not connected to the company's VPN.
- 2. Have the company IT tech add exceptions in the firewall and antivirus. To add exceptions please follow the below steps:
 - a. Open **Windows Security** from the Windows 10 Start Menu. Click or tap the Start button, scroll down to the list of apps that start with the letter W and click or tap the Windows Security shortcut.





b. Click on Virus & Threat Protection. Then click on manage settings under the option Virus & Threat Protection Settings.





c. Scroll down & find the Exclusions section, then click on the Add or remove exclusions.

◦ Virus & threat protection settings	
View and update Virus & threat protection settings for Windows Defender Antivirus.	
Real-time protection	
Locates and stops malware from installing or running on your device. You can turn off this setting for a short time before it turns back on automatically.	
On On	
Cloud-delivered protection	
Provides increased and faster protection with access to the latest protection data in the cloud. Works best with Automatic sample cubraticity and access the same set of the	changes by unmenory applications.
	Manage Controlled folder access
On On	Exclusions
Automatic sample submission	Windows Defender Antivirus won't scan items that you've excluded. Excluded items could contain threats that make your device vulnerable.
Send sample files to Microsoft to help protect you and others from potential threats. We'll prompt you if the file we need is likely to contain personal information.	Add or remove exclusions
On	Notifications

d. Click on Add an exclusion, then select Folder.

Exclu	usions
Add or Antivin	remove items that you want to exclude from Windows Defender us scans.
+	Add an exclusion
	File
	Folder
	File type
	Process



e. Add path C:\Users\[windows username]\AppData\Local\ProProctor. Note: [windows username] is the account username used to log into machine and user account where ProProctor™ application is installed.



f. On Windows security, click Firewall & network protection and select Allow an app through Firewall.





g. Click Allow Another app.

Allow apps to communicate through Windows Defender Firewall In add, change or remove allowed anne and parts, click Change attinger			
What are the risks of allowing an app to communicate?	\$ 0	Appe sett	ing
Allowed apps and features:			
Name	Private	Public	- 14
@@(Microsoft.PPIProjection_10.0.17763.1_neutral_neutral_cw5n1h2txyewy1ms	12	120	
@@(Microsoft.Win32WebViewHost_10.0.17763.1_neutral_neutral_cw5n1h2txye	R	621	
@ @(Microsoft.Windows.CloudExperienceHost_10.0.17763.1_neutral_neutral_cw	12		
Contraction CloudExperienceHost_10.0.17763.1_neutral_neutral_cw	194		
CloudExperienceHost_10.0.17763.1_neutral_neutral_cw	121		
@ @(Microsoft.Windows.Cortana_1.11.5.17763_neutral_neutral_cw5n1h2toyewy	120		
配命FirewallAPLdIL-80201	12	151	
Ø @FirewallAPI.dll,-80206	193	1	
[2] (78E1CD88-49E3-476E-8926-580E596AD309)	80	50	
2 3D Viewer	M	1921	
Alloyn Router	Pol.		
AMD Radeon ¹⁴ Settings Lite	161	151	~
Deta	łs	Remov	π
	Allow an	other ap	p.,,

h. Click on the **Browse** option.

Select the app you want to add, or click Brown listed, and then click OK.	se to find one that is not
Apps:	
Path:	Browse
Path:	Browse
Path:	Browse



i. Browse to C:\Users\[windows username]\AppData\Local\ProProctor\app-20.4.116 and select Proproctor application to add firewall exception.

Browse						
> * 🛧 📴 « Lo	calDisk (C:) → Users → 🖬 an on ong	gunud⊐ AppData > Local > ProP	roctor > app-2©4.116	> ~ č	,0 Search app-20.4.116	
Organize 👻 New folde	er				8== -	0
This PC	Name	Date modified	Type	Size		
3D Objects	- Flash	29-05-2020 00:50	File folder			
Desktop	localies	29-05-2020 00:50	Fille folder			
Documents	resources	29-05-2020 00:50	File folder			
- Downloads	ProProctor	29-05-2020 00:50	Application	66,132 KB		
Music	💽 Update	29-05-2020 00:50	Application	1,483 KB		
E Pictures						
🚪 Videos						
Local Disk (C:)						
🕳 System Reserved						
🕳 New Volume (E:)						
Network						
File na	arme: ProPrioctor			~	Applications (*.exe;*.com;*.ico	d) N
	-				Open Cancel	1
			OK	Cancel		



j. Click **OK** to save the changes.

that are the risks of allowing an app to communicate?		Change setting		
Allowed apps and features:				
Name	Private	Public	^	
Paint 3D		M		
Paladins	2	M		
☑ paladins		¥.		
Performance Logs and Alerts				
Print 3D	R	¥.		
Prometric ProProctor				
Proximity Sharing	2	¥		
Recommended Troubleshooting	2	¥		
Remote Assistance	2			
Remote Desktop				
Remote Desktop (WebSocket)				
Remote Event Log Management			۷	
	Details	Remove		
	Allow an	other app		

3. If you are testing in a work network, please advise your company IT tech to unblock UDP port 3478 in firewall.